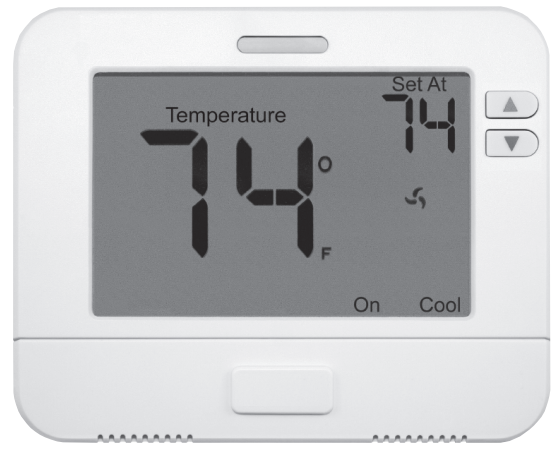




TP-N-801

VIVE Comfort
 1111 S. Glenstone Ave., Suite 2-100
 Springfield, MO 65804

Toll-Free: 1-800-776-1635 **Web:** www.vivecomfort.com
Hours of Operation: M-F 9AM - 6PM Eastern



Thermostat Applications Guide

Description	
Gas or Oil Heat	Yes
Electric Furnace	Yes
Heat Pump (No Aux. or Emergency Heat)	Yes
Heat Pump (with Aux. or Emergency Heat)	No
Multi-stage Systems	No
Heat Only Systems	Yes
Cool Only Systems	Yes
Millivolt	Yes

Power Type

- Battery Power
- Hardwire (Common Wire)
- Hardwire (Common Wire) with Battery Backup

Table of Contents

	Page
Installation Tips	2
Thermostat Quick Reference	3
Subbase Installation	4
Wiring	5
Wiring Diagrams	6
Technician Setup	7-9
Mounting and Battery Installation	10
Specifications	11

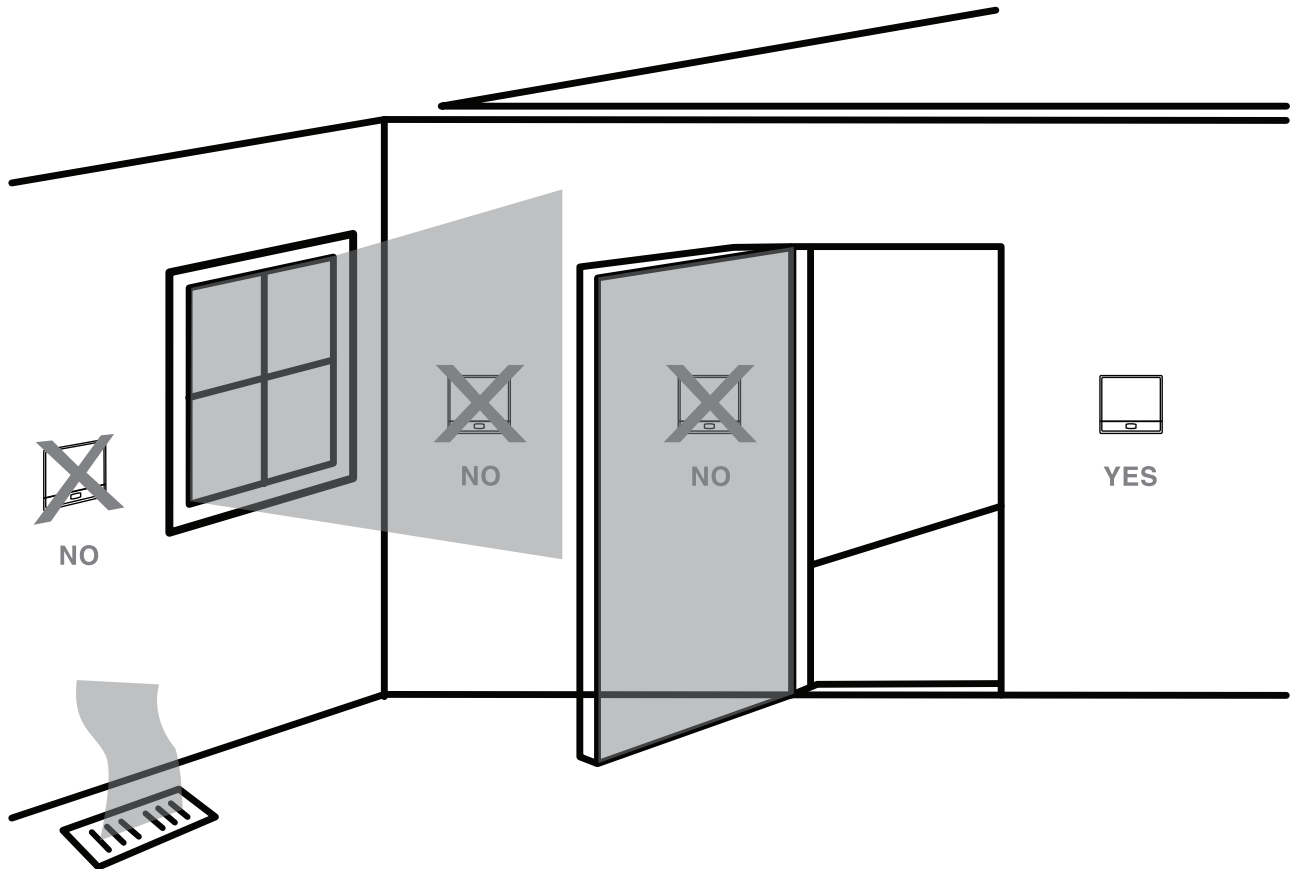
A trained, experienced technician must install this product.

Carefully read these instructions. You could damage this product or cause a hazardous condition if you fail to follow these instructions.

Una versión en español de este manual se puede descargar en la página web de la compañía.

Wall Locations

The thermostat should be installed approximately 4 to 5 feet above the floor. Select an area with average temperature and good air circulation.

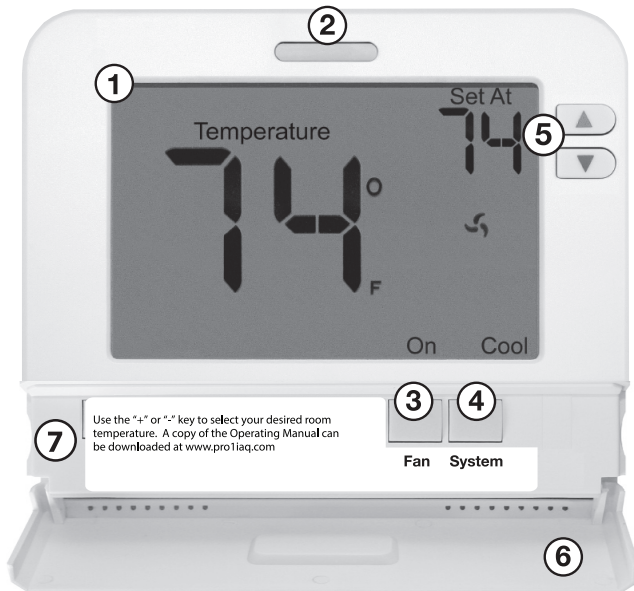


Do not install thermostat in locations:

- Close to hot or cold air ducts
- That are in direct sunlight
- With an outside wall behind the thermostat
- In areas that do not require conditioning
- Where there are dead spots or drafts (in corners or behind doors)
- Where there might be concealed chimneys or pipes

Pick an installation location that is easy for the user to access. The temperature of the location should be representative of the building.

Getting to know your thermostat



- ② **Glow in the Dark Light Button**
- ③ **Fan Button**
- ④ **System Button**
- ⑤ **Temperature Setpoint Buttons**
- ⑥ **Access Door**
- ⑦ **Battery Cover**

① **LCD** **Low Battery Indicator:** Replace batteries when indicator is shown

Displays the user selectable setpoint temperature.

Keypad Lockout Indicator

Indicates the current room temperature

Fan and System Options

HEAT ON, COOL ON

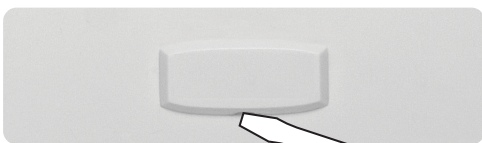
These system operation indicators will display when COOL, HEAT or FAN is ON. These will flash if a compressor delay is active. **NOTE:** The compressor delay feature is active if these icons are flashing. The compressor will not turn on until the 5 minute delay has elapsed.



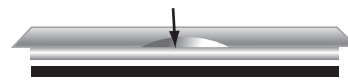
Important:

The low battery indicator is displayed when the AA battery power is low. If the user fails to replace the battery within 21 days, the screen will only show the low battery indicator but maintain all functionality. If the user fails to replace the batteries after an additional 21 days (days 22-42 since first "low battery" display) the set points will change to 55°F(Heating) and 85°F(Cooling). If the user adjusts these setpoints away from these it will hold for 4 hours then return to either 55°F or 85°F. After day 42 the batteries must be replaced immediately to avoid freezing or overheating because the thermostat will shut the unit off until the battery is changed.

Removing the private label badge



Use the bevel on lower ridge



Magnet in door

Gently slide a screwdriver into the bottom edge of the badge. Gently turn the screwdriver counter clockwise. The badge is held on by a magnet in the well of the battery door. The badge should pry off easily. Do not use force.

About the Badge

All our thermostats use the same universal magnetic badge. Visit our website to learn more about our dealer imprinting programs.



**Caution:
Electrical Hazard**

Failure to disconnect the power before beginning to install this product can cause electric shock or equipment damage.

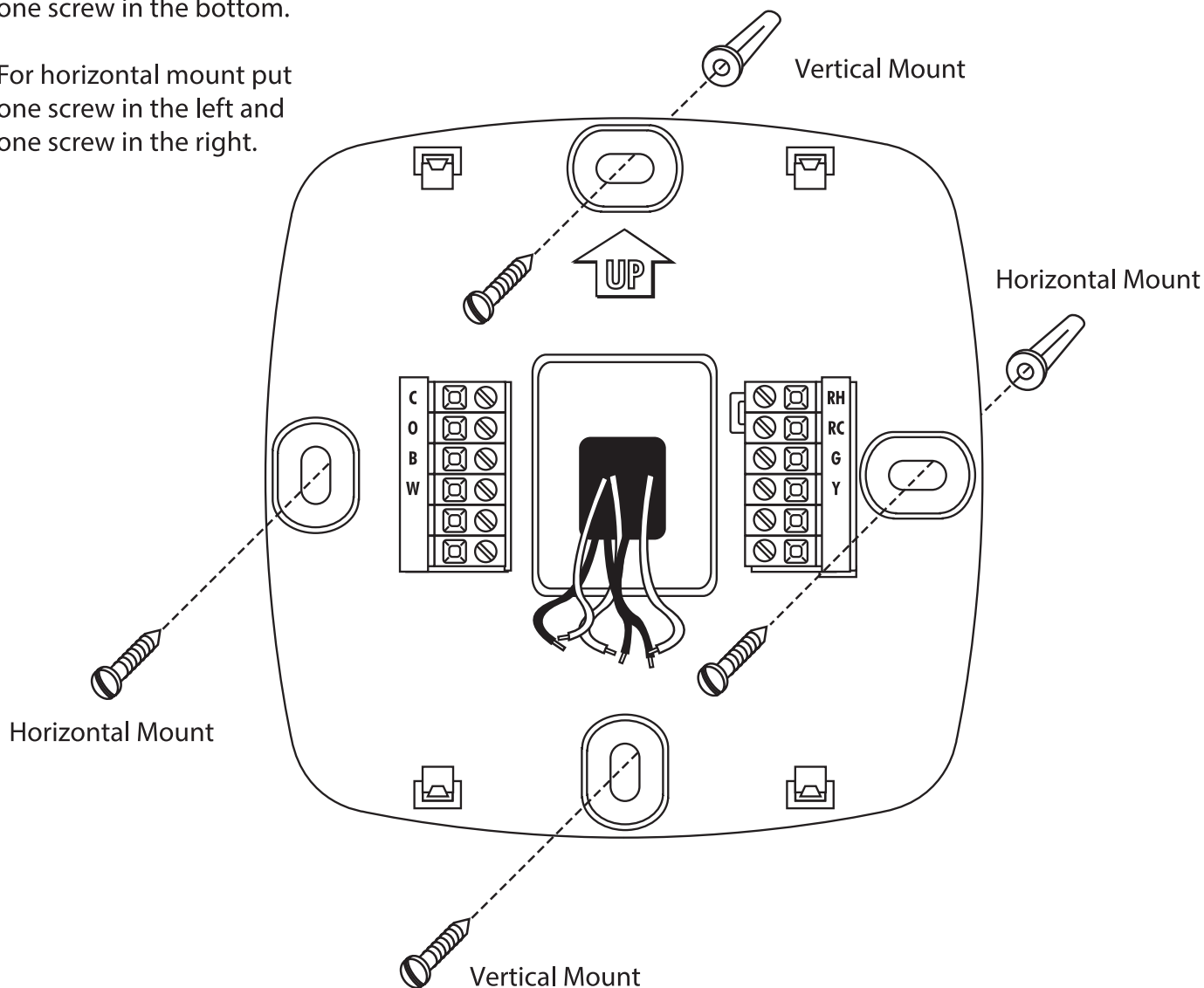



Mercury Notice:

All of our thermostats are mercury free. However, if the product you are replacing contains mercury, dispose of it properly. Your local waste management authority can give you instructions on recycling and


For vertical mount put one screw in the top and one screw in the bottom.

For horizontal mount put one screw in the left and one screw in the right.



 **Caution: Electrical Hazard**

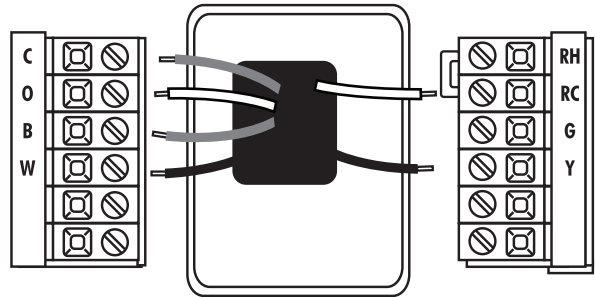
Failure to disconnect the power before beginning to install this product can cause electrical shock or equipment damage.

 **Warning:**

All components of the control system and the thermostat installation must conform to the Class II circuits per the NEC Code.

Wiring

1. If you are replacing a thermostat, make note of the terminal connections on the thermostat that is being replaced. In some cases the wiring connections will not be color coded. For example, the green wire may not be connected to the G terminal.
2. Loosen the terminal block screws. Insert wires then retighten terminal block screws until they are snug. Do not overtighten.
3. Keep wires in shaded image as shown by pushing wires into wall opening.
4. Place non-flammable insulation into wall opening to prevent drafts.



Terminal Designations:

W	Heat relay	RH	Transformer power for heating
Y	Compressor relay	B	Heat pump changeover valve energized in heating
G	Fan relay	C	Common wire from secondary side of cooling system transformer.
O	Heat pump changeover valve energized cooling		
RC	Transformer power for cooling		

Wiring Tips

RH & RC terminals

For single transformer systems, leave the jumper wire in place between RH and RC. Remove jumper wire for two transformer systems.

Heat pump systems

If wiring to a heat pump, use a small piece of wire (not supplied) to connect terminals W and Y.

C terminal

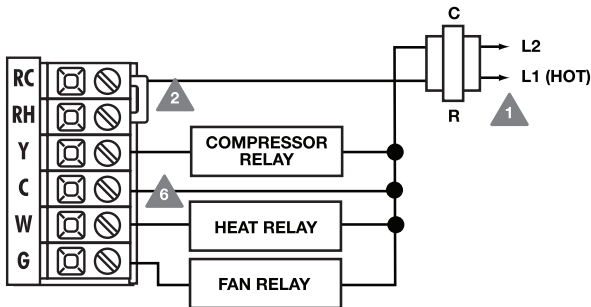
The C (common Wire) terminal does not have to be connected when the thermostat is powered by batteries.

Wire specifications

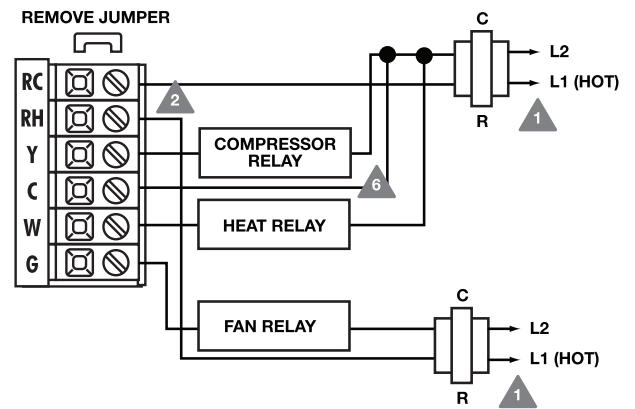
Use shielded or non-shielded 18 -22 gauge thermostat wire.

- ▲ 1 Power supply
- ▲ 2 Factory-installed jumper. Remove only when installing on 2-transformer systems
- ▲ 3 Use either O or B terminals for changeover valve
- ▲ 4 Use a small piece of wire (not supplied) to connect W and Y terminals
- ▲ 5 Set fan operation switch to electric
- ▲ 6 Optional 24 VAC common connection when thermostat is hardwired with battery backup mode.

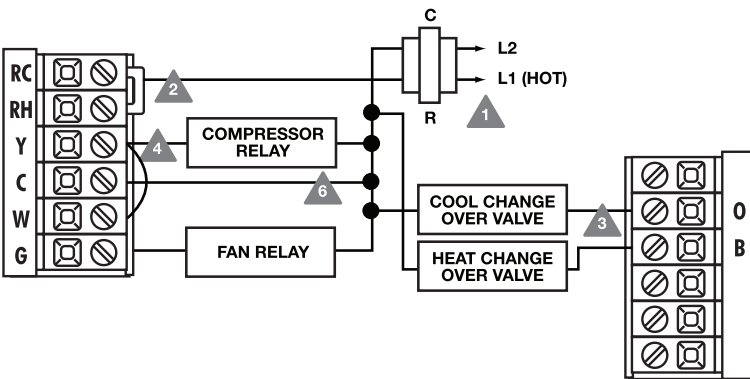
Typical 1H/1C system: 1 transformer



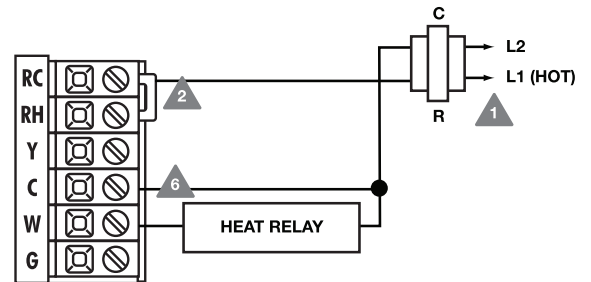
Typical 1H/1C system: 2 transformer



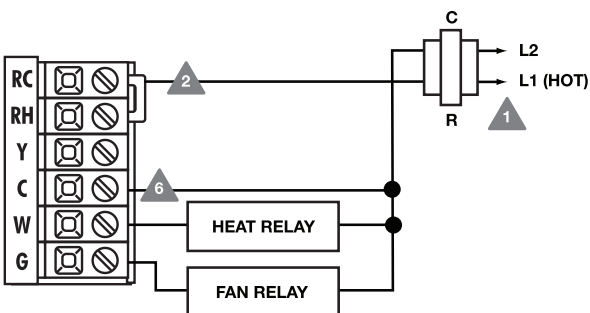
Typical 1H/1C heat pump system ▲ 5



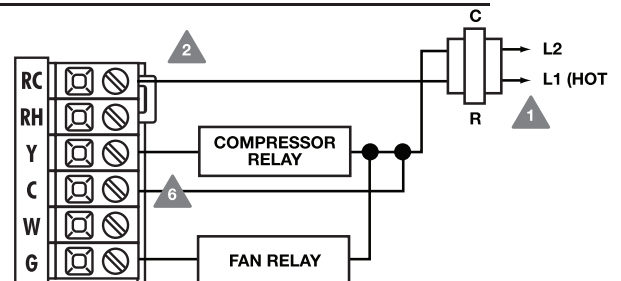
Typical heat-only system



Typical heat-only system with fan







Typical cool-only system














Technician Setup Menu

This thermostat has a technician setup menu for easy installer configuration. To setup the thermostat for your particular application:

1. Hold down  and  key together for 3 seconds.
2. Configure the installer options as desired using the table below.

3. Use the  or  keys to change settings and the **SYSTEM** of **FAN** key to move from one step to another.

You can press the  and  keys together for 3 seconds to go back to normal operation. Or the thermostat will go back to normal operation in one minute if no keys are pressed.

Tech Setup Steps						
Filter Change Reminder	Room Temperature Calibration	Minimum Compressor On Time	Compressor Short Cycle Delay	Cooling Swing	Heating Swing	Keypad Lockout
This feature will flash FILT in the display after the elapsed run time to remind the user to change the filter. A setting of OFF will disable this feature.	This feature allows the installer to change the calibration of the room temperature display. For example, if the thermostat reads 70° and you would like it to read 72° then select +2.	This feature allows the installer to select the minimum run time for the compressor. For example, a setting of 4 will force the compressor to run for at least 4 minutes every time the compressor turns on, regardless of the room temperature.	The compressor short cycle delay protects the compressor from "short cycling". This feature will not allow the compressor to be turned on for 5 minutes after it was last turned off.	The swing setting, often called "cycle rate", "differential" or "anticipation" is adjustable. A smaller swing setting will cause more frequent cycles and a larger swing setting will cause fewer cycles.	The swing setting, often called "cycle rate", "differential" or "anticipation" is adjustable. A smaller swing setting will cause more frequent cycles and a larger swing setting will cause fewer cycles.	Keypad lockout allows you to configure the thermostat so that none or some of the keys do not function.
LCD Will Show						
						
Adjustment Options						
You can adjust the filter change reminder from OFF to 2000 hours of runtime in 50 hour increments.	You can adjust the room temperature display to read -4°F to +4°F above or below the factory calibrated reading.	You can select the minimum compressor run time from "off", "3", "4", or "5" minutes. If 3, 4, or 5 is selected, the compressor will run for at least the selected time before turning off.	Selecting ON will not allow the compressor to be turned on for 5 minutes after the last time the compressor was on. Select OFF to remove this delay.	The cooling swing setting is adjustable from ±0.2°F to ±2°F. For example: A swing setting of 0.5°F will turn the cooling on at approximately 0.5°F above the setpoint and turn the cooling off at approximately 0.5°F below the setpoint.	The heating swing setting is adjustable from ±0.2°F to ±2°F. For example: A swing setting of 0.5°F will turn the heating on at approximately 0.5°F below the setpoint and turn the heating off at approximately 0.5°F above the setpoint.	Select OFF, PA or FU OF (off) = Keypad Lockout will be disabled. PA= Partial keypad lockout, locks all the keys except the  or  keys. FU = Full Keypad lockout, locks out all the keys. Note: Keypad lockout instructions are below.
Factory Default Settings						
OFF	0 °F	OFF	ON	0.5 °F	0.4 °F	OF




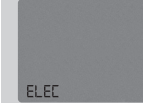




A Note about Keypad Lockout:

The function of activating your lockout choice takes place after you have exited tech setup. To lock or Unlock the keypad hold down the FAN and SYSTEM for 3 seconds.

TECH SETUP
STEPS CONTINUED
ON THE NEXT PAGE



Tech Setup Steps (Continued from the previous page)



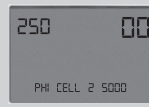
Heating Temperature Setpoint Limit	Cooling Temperature Setpoint Limit	°F or °C	Fan Operation	Display Light	Contractor Call Number	Beep	System Switch
This feature allows you to set a maximum heat setpoint value. The setpoint temperature cannot be raised above this value.	This feature allows you to set a minimum cool setpoint value. The setpoint temperature cannot be lowered below this value.	Select F for Fahrenheit temperature read out or select C for Celsius read out	Select GAS for systems that control the fan during a call for heat. Select ELEC to generate the fan when the fan relay is connected to the G terminal.	The display light can be configured to come on when any key is pressed or only when the light key is pressed.	Allows you to put your phone number in the display. Selecting "ON" will enable this feature. "OFF" will disable this feature.	When any key is pressed an audible beep will sound. There is an ON or an OFF.	You can configure the system switch for the particular application: Heat - Off - Cool, Heat - Off, Cool - Off, Heat - Off - Cool-Auto
LCD Will Show							
							
Adjustment Options							
Use the + or - key to select the maximum heat setpoint. Range 44°F - 90°F	Use the + or - key to select the minimum cool setpoint. Range 44°F - 90°F	°F for Fahrenheit °C for Celsius	GAS or ELEC	OFF configures display light to come on only with the light key, which will save battery power. ON configures the display light to come on when any key is pressed.	If selected on, you will see the input screen after pressing SYSTEM key. Use the + key to move from one character to another. Use the - key to change the blinking character. Press SYSTEM key when finished.	If ON is selected the beep will sound. If OFF is selected, there is not sound.	Use the + or - key until the desired application is flashing.
Factory Default Settings							
90 °F	44 °F	°F	GAS	OFF	OFF	On	Heat - Off - Cool

Note:
If Contractor Call Number is selected ON, your phone number will show the display if there has been a continuous call for heating or cooling for 24 hours or if the light button is held down for 3 seconds. To remove the phone number from the display, hold the light button down for 3 seconds.

A Note About Auto Change-
If in Auto you have the ability to switch between Auto Heat or Auto Cool by pressing the System key. This can be done once the current mode has reached its set-point. For example: if in Auto Heat, the heat setpoint must be satisfied before the thermostat will allow you to switch to Auto Cool. You can switch out the Auto by holding down the System key. To get back into Auto, you must toggle the System key to Auto.

Note:
User must hold down the fan key for 3 seconds to clear the reminders. When in Tech Setup, holding down the System key will display the elapsed run-time for Filter, Hum Pad, UV Lamp, and IAQ Cell. Holding down the fan key will reset the reminder.

Tech Setup Steps (Continued from the previous page)

Humidity Pad Reminder	UV Lamp Reminder	IAQ Cell Reminder
This will remind the user to change the humidity pad.	Will remind the user to change the UV light bulb.	Will remind the user to change the PHI Cell after 25,000 hrs.
LCD Will Show		
		
Adjustment Options		
Use the + or - key to select OFF, 600, 1000, 1500, 2000. These represent hours of heat operation.	Use the + or - key to select OFF, 1YEAR, 2YEAR.	Use the + or - key to select OFF, 250. (Stands for 25000 hours)
Factory Default Settings		
OFF	OFF	OFF

Reminder Note

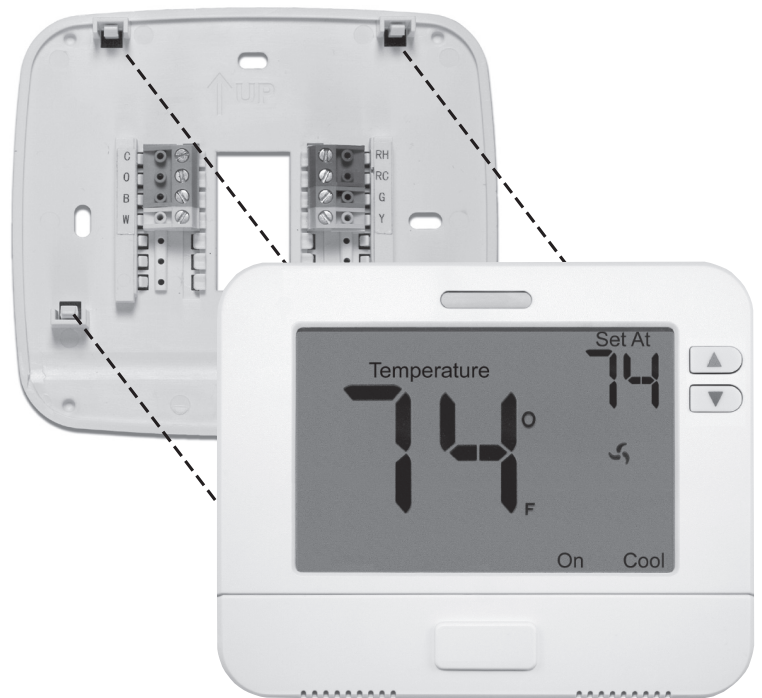
Once a reminder has been turned on and set, the elapsed time can be checked by navigating to it's tech setup step. With a press of the **SYSTEM BUTTON**, the elapsed time will be displayed. It can also be reset at the time by a press and hold of the **FAN BUTTON** for 3 seconds. Resetting an expired Reminder can be done without entering tech setup, by a press and hold of the **FAN BUTTON** for 3 seconds.

INSTALLATION MANUAL

MOUNT THERMOSTAT & BATTERY INSTALLATION

Mount Thermostat

Align the 4 tabs on the subbase with corresponding slots on the back of the thermostat, then push gently until the thermostat snaps in place.

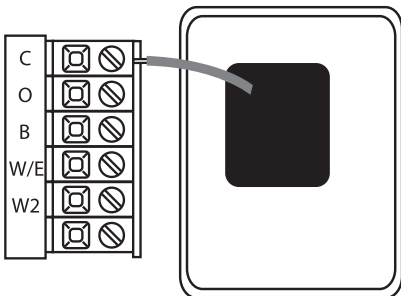


Battery Installation

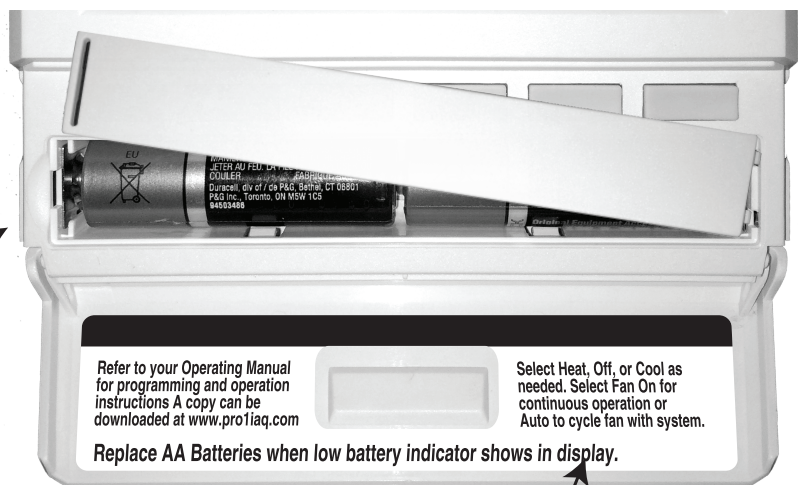
Battery installation is recommended even if thermostat is hardwired (C terminal connected). When thermostat is hardwired and batteries are installed, the thermostat will activate a compressor delay of 5 minutes when the thermostat detects a power outage from the hardwired power supply.

Important:

High quality alkaline batteries are recommended. Rechargeable batteries or low quality batteries do not guarantee a 1-year life span.



To release battery cover press finger bevel on the left side and lift the cover to access batteries.



Simple operating instructions are found on the back of the battery door.

Specifications

The display range of temperature	41°F to 95°F (5°C to 35°C)
The control range of temperature	44°F to 90°F (7°C to 32°C)
Load rating	1 amp per terminal, 1.5 amp maximum all terminals combined
Display accuracy	± 1°F
Swing (cycle rate or differential)	Heating is adjustable from 0.2°F to 2.0°F Cooling is adjustable from 0.2°F to 2.0°F
Power source	18 to 30 VAC, NEC Class II, 50/60 Hz for hardwire (common wire) Battery power from 2 AA Alkaline batteries
Operating ambient	32°F to +105°F (0° to +41°C)
Operating humidity	90% non-condensing maximum
Dimensions of thermostat	5.7"W x 4.4"H x 1.1"D