

# **TP-N-751**

## **VIVE Comfort**

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Hours of Operation: M-F 9AM - 6PM Eastern

# **Thermostat Applications Guide**

Description	
Gas or Oil Heat	Yes
Electric Furnace	Yes
Heat Pump (No Aux. or Emergency Heat)	Yes
Heat Pump (with Aux. or Emergency Heat)	Yes
Multi-stage Systems	Yes
Heat Only Systems	Yes
Heat Only Systems - Floor or Wall Furnaces	Yes
Cool Only Systems	Yes
Millivolt	Yes

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# **Power Type**

Battery Power
Hardwire (Common Wire)
Hardwire (Common Wire) with Battery Backup

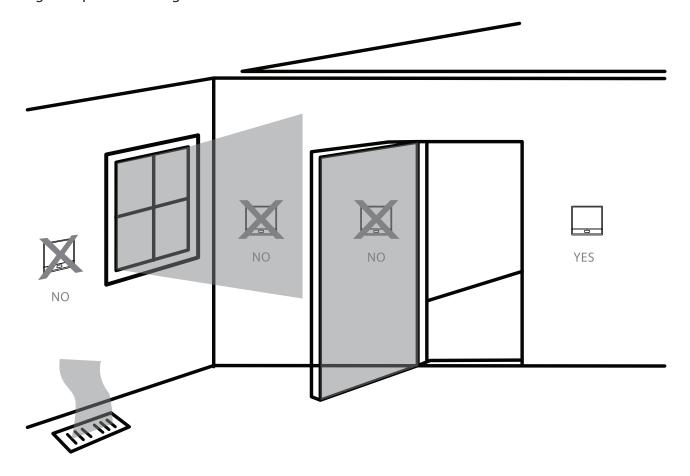
# A trained, experienced technician must install this product.

Carefully read these instructions. You could damage this product or cause a hazardous condition if you fail to follow these instructions.

Una versión en español de este manual se puede descargar en la página web de la compañía.

#### **Wall Locations**

The thermostat should be installed approximately 4 to 5 feet above the floor. Select an area with average temperature and good air circulation.



#### **Do not install** thermostat in locations:

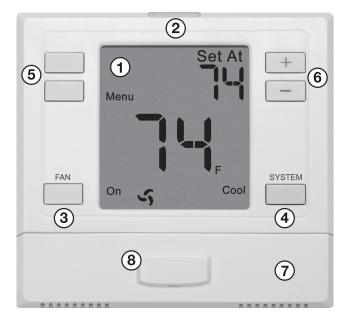
- Close to hot or cold air ducts
- That are in direct sunlight
- With an outside wall behind the thermostat
- In areas that do not require conditioning
- Where there are dead spots or drafts (in corners or behind doors)
- Where there might be concealed chimneys or pipes

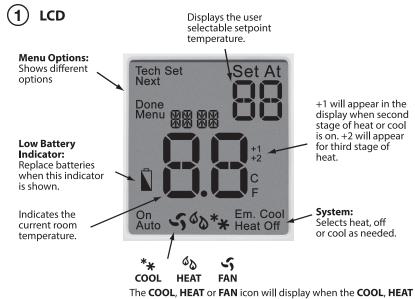
### **Installation Tip**

Pick an installation location that is easy for the user to access. The temperature of the location should be representative of the building.

# THERMOSTAT QUICK REFERENCE

### **Getting to know your thermostat**





5 minute delay has elapsed.

- 2 Light Button (Glow in the Dark)
- (3) Fan Button
- 4 System Button
- (5) Menu Buttons
- (6) Temperature Setpoint Buttons
- 7 Battery Door
- (8) Universal Private Label Badge

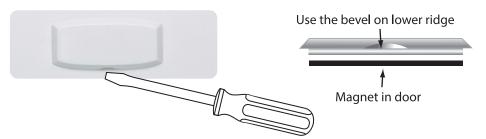


# **Important:**

The low battery indicator is displayed when the AA battery power is low. If the user fails to replace the battery within 21 days, the thermostat display will only show the low battery indicator as a final warning before the thermostat becomes inoperable. The batteries are located on the front of the thermostat.

or **FAN** is on. **NOTE:** The compressor delay feature is active if these icons are flashing. The compressor will not turn on until the

# Removing the dealer imprinting badge



Gently slide a screwdriver into the bottom edge of the badge. Gently turn the screwdriver counter clockwise. The badge is held on by a magnet in the well of the battery door. The badge should pry off easily. Do not use force.

# **About the Badge**

All our thermostats use the same universal magnetic badge. Visit our website to learn more about our dealer imprinting programs.

# SUBBASE INSTALLATION



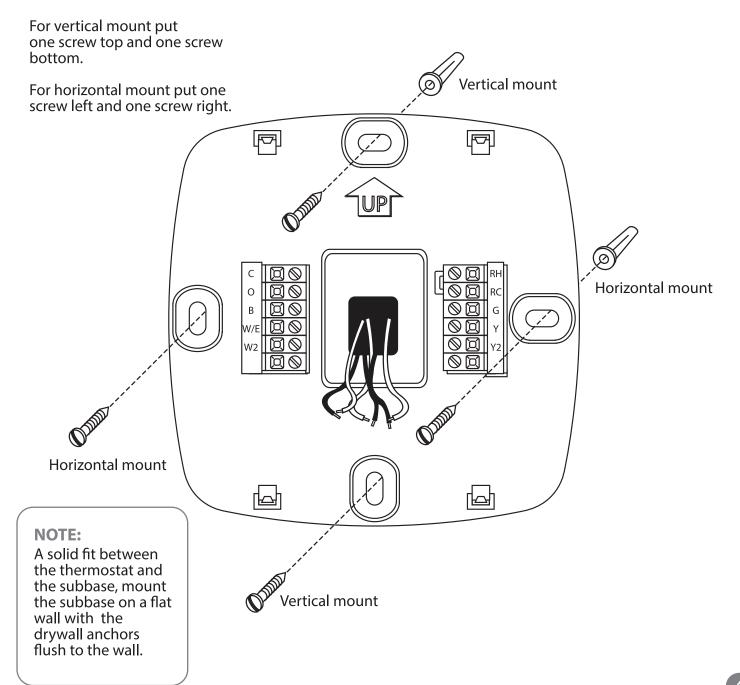
# **Caution: Electrical Hazard**

Failure to disconnect the power before beginning to install this product can cause electrical shock or equipment damage.



## **Mercury Notice:**

All of our products are mercury free. However, if the product you are replacing contains mercury, dispose of it properly. Your local waste management authority can give you instructions on recycling and proper disposal.



### Wiring

- 1. If you are replacing a thermostat, make note of the terminal connections on the thermostat that is being replaced. In some cases the wiring connections will not be color coded. For example, the green wire may not be connected to the G terminal.
- 2. Loosen the terminal block screws. Insert wires then retighten terminal block screws.
- 3. Place nonflammable insulation into wall opening to prevent drafts.
- 4. Push wire into the wall so the thermostat can mount securely to the subbase.



#### Warning:

All components of the control system and the thermostat installation must conform to Class II circuits per the NEC Code.

# Wire specifications

Use shielded or non-shielded 18 - 22 gauge thermostat wire.

### **Terminal Designations**

This thermostat is shipped from the factory to operate a conventional heating and cooling system. This thermostat will also operate a heat pump system. See the "heat pump" configuration step on page 7 of this manual to configure the thermostat for heat pump applications.

Terminal	2 Heat 2 Cool Conventional System	2 Heat 2 Cool Heat Pump System	3 Heat 2 Cool Heat Pump System
RC	Transformer power (cooling)	Transformer power (cooling)	Transformer power (cooling)
RH	Transformer power (heating)	Transformer power (heating)	Transformer power (heating)
С	Transformer common (For 2 transformer systems, use RH common.)	Transformer common	Transformer common
В	Energized in heating	Heat pump changeover valve energized in heating	Heat pump changeover valve energized in heating
0	Energized in cooling	Heat pump changeover valve energized in cooling	Heat pump changeover valve energized in cooling
G	Fan relay	Fan relay	Fan relay
W/E	First stage of heat	Emergency heat relay	Emergency heat relay
W2	Second stage of heat	Auxiliary heat relay, second stage of heat	Auxiliary heat relay, third stage of heat
Υ	First stage of cool	First stage of heat & cool	First stage of heat & cool
Y2	Second stage of cool	Second stage of cool	Second stage of cool & second stage of heat

# **Wiring Tips:**

#### C terminal

The **C** (common wire) terminal does not have to be connected when the thermostat is powered by batteries.

#### Note:

In many systems with no emergency heat relay a jumper can be installed between E and W2.

# **TECHNICIAN SETUP MENU**

# **Technician Setup Menu**

This thermostat has a technician setup menu for easy installer configuration. To set up the thermostat for your particular application:

- 1. Press **MENU** button
- 2. Press and hold the **TECH SET** button for 3 seconds. This 3 second delay is designed so that homeowners do not accidentally access the installer settings.
- **3.** Configure the installer options as desired using the table below.

Use the + or - keys to change settings and the **NEXT** key to move from one option to the next. **Note:** Only press **DONE** key when you want to exit the Technician Setup options.

Tech Setup Steps					
Filter Change Reminder	Room Temperature Calibration	Minimum Compressor On Time	Compressor Short Cycle Delay	Cooling Swing	Heating Swing
This feature will flash FILT in the display after the elapsed run time to remind the user to change the filter. A setting of OFF will disable this feature.	This feature allows the installer to change the calibration of the room temperature display. For example, if the thermostat reads 70° and you would like it to read 72° then select +2.	This feature allows the installer to select the minimum run time for the compressor. For example, a setting of 4 will force the compressor to run for at least 4 minutes every time the compressor turns on, regardless of the room temperature.	The compressor short cycle delay protects the compressor from "short cycling". This feature will not allow the compressor to be turned on for 5 minutes after it was last turned off.	The swing setting, often called "cycle rate", "differential" or "anticipation" is adjustable. A smaller swing setting will cause more frequent cycles and a larger swing setting will cause fewer cycles.	The swing setting, often called "cycle rate", "differential" or "anticipation" is adjustable. A smaller swing setting will cause more frequent cycles and a larger swing setting will cause fewer cycles.
LCD Will Show					
Next Done OFF <b>5E</b>	Next Done ERL []	Next Done EOd L DF	Next Done E00F	Next Done dFED	Next Done dFHE
Adjustment Options					
You can adjust the filter change reminder from OFF to 2000 hours of runtime in 50 hour increments.	You can adjust the room temperature display to ready -4°F to +4°F above or below the factory calibrated reading.	You can select the minimum compressor run time from "off", "3", "4", or "5" minutes. If 3, 4, or 5 is selected, the compressor will run for at least the selected time before turning off.	Selecting ON will not allow the compressor to be turned on for 5 minutes after the last time the compressor was on. Select OFF to remove this delay.	The cooling swing setting is adjustable from ±0.2°F to ±2°F. For example: A swing setting of 0.5°F will turn the cooling on at approximately 0.5°F above the setpoint and turn the cooling off at approximately 0.5°F below the setpoint.	The heating swing setting is adjustable from ±0.2°F to ±2°F. For example: A swing setting of 0.5°F will turn the heating on at approximately 0.5°F below the setpoint and turn the heating off at approximately 0.5°F above the setpoint.
Factory Default Settings					
OFF	0 °F	OFF	ON	0.5 °F	0.4 °F

# ALL LALL TECHNICIAN SETUP MENU

Tech Setup Steps (Continued from the previous page)						
°F or °C	Fan Operation	Heat Pump	System Switch	Gas Auxiliary for Heat Pump	Stages of Heat	Cooling Fan Delay
Select F for Fahrenheit temperature read out or select C for Celsius read out	Select GAS for systems that control the fan during a call for heat.  Select ELEC to have the thermostat control the fan during a call for heat.	When turned on the thermostat will operate a heat pump.  1. EM.Heat will show as an option in the system switch.  2. Y will be first stage of heat & cool, W/E will be emergency heat relay & W2 will be auxiliary heat relay.	You can configure the system switch for the particular application:  Heat - Off - Cool, Heat - Off, Cool - Off,  Note: EM. Heat will show if in heat pump mode.	This option will turn the heat pump off 45 seconds after the auxiliary heat relay turns on.  For 2 heat applications, the first stage will turn off 45 seconds after the auxiliary stage turns on.  For 3 heat applications, the first and second stage will turn off 45 seconds after the auxiliary stage turns on.	You can configure the thermostat to operate a 3 stage heat pump system.  2H = 2 heat, 2 cool 3H = 3 heat, 2 cool	The cooling fan delay setting will delay the fan from coming on in cool mode and keep running after the compressor shuts off for a short time to save energy in some systems.
LCD Will Show						
Next Done FURE <b>OF</b>	Done FAN	Next Done HPUM	Done SUST	Next Done GRUX <b>TF</b>	Next Done HEST <b>2H</b>	Next Done FNdL <b>[]</b>
Adjustment Options						
∘F for Fahrenheit ∘C for Celsius	GA or EL	OFF configures the thermostat for non heat pump systems ON configures the thermostat for heat pump systems	Use the + or - key until the desired application is flashing.	For heat pump systems that are "dual fuel" (use a gas furnace for auxiliary stage heat) you can turn this feature on to turn off the heat pump when the auxiliary stage of heating has been called for.	Use the + or - key to change between 2 heat and 3 heat.  2 heat will use Y1 as first stage and W2 as auxiliary.  3 heat will use Y1 as first stage, Y2 as second stage and W2 as auxiliary.	You can select the Cooling Fan Delay from "Off", "15", "30", "60" or "90" seconds. If 15, 30, 60 or 90 is selected the fan will not turn on for that many seconds when there is a call for cool and will run for that many seconds after satisfying a call for cool.
Factory Default Settings						
٥F	GAS	OFF	Heat - Off - Cool	OFF	2 Stages	OFF



# **Swing Setting Tip**

The second stage will turn on at 2x the swing setting. The second stage will turn off when 1x the swing is reached. For example, if the swing setting is .8 degrees for heating and the thermostat is set at 70°F, the first stage will turn on at approximately 69.2°F. The second stage will turn on at 68.4°F. The second stage will turn off at 69.2°F and the first will turn off at 70.8°F. If third stage is used, it will turn on at 3x the swing and turn off at approximately 2x the swing.

# **MOUNT THERMOSTAT & BATTERY INSTALLATION**

#### **Mount Thermostat**

Align the 4 tabs on the subbase with corresponding slots on the back of the thermostat, then push gently until the thermostat snaps in place.

#### Note:

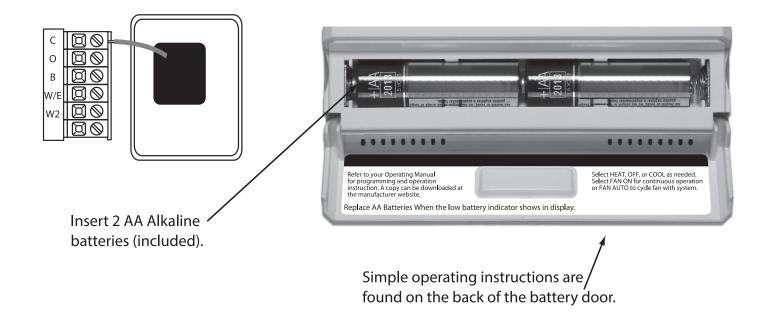
To insure a solid fit between the thermostat and the subbase:

- 1. mount subbase to flat wall
- 2. use screws provided
- 3. drywall anchors should be flush with the wall
- 4. wires should be pushed into the wall



# **Battery Installation**

Battery installation is optional if thermostat is hardwired (C terminal connected).



# **Specifications**

The display range of temperature	41°F to 95°F (5°C to 35°C)
The control range of temperature	44°F to 90°F (7°C to 32°C)
Load rating	1 amp per terminal, 1.5 amp maximum all terminals combined
Display accuracy	± 1°F
Swing (cycle rate or differential)	Heating is adjustable from 0.2°F to 2.0°F
	Cooling is adjustable from 0.2°F to 2.0°F
Power source	18 to 30 VAC, NEC Class II, 50/60 Hz for hardwire (common wire)
	Battery power from 2 AA Alkaline batteries
Operating ambient	32°F to +105°F (0° to +41°C)
Operating humidity	90% non-condensing maximum
Dimensions of thermostat	4.7"W x 4.4"H x 1.1"D